

FOR MORE INFORMATION, TALK WITH YOUR WASTE HAULER, CALL THE COUNTY AT (805) 882-3616, OR VISIT OUR RECYCLING WEBSITE, www.lessismore.org.

A business owner who is denied a waiver or exemption may appeal by requesting an administrative review within 10 working days of receiving the Notice of Determination. Appeals will be heard by the Public Works Director or his/her designee, between 20 and 45 days after receipt of each request.

THE APPEAL PROCESS:

The County will make a Notice of Determination on whether or not to grant a waiver or exemption. A business owner who self-hauls trash but who is not recycling in any manner – for example, not using their service provider, another recycler's free service, not self-hauling their recyclables – will be required to request a waiver or exemption following the above procedure.

ADDITIONAL DETAILS ABOUT THE MANDATORY RECYCLING PROGRAM FOR BUSINESSES

COMPLIANCE AND ENFORCEMENT:

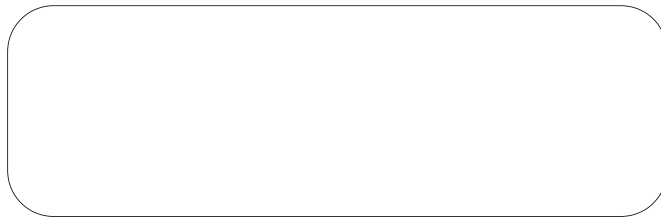
If a business owner refuses to recycle or has unacceptably high levels of contamination (25% or more trash is present) in the company's recycling containers, a non-compliance fee of 20% of the trash service rate will be imposed.

(Please note: The service provider's drivers and/or County staff will determine the level of contamination.)

EXEMPTION PROTOCOL:

If a business owner wants to request a waiver or exemption from participating in the program, the owner must obtain and complete a form and provide documentation to demonstrate that the requirements of the commercial recycling program would result in "undue or unreasonable hardship." After the County and waste hauler conduct an on-site visit,

Mandatory recycling could save you money by reducing your waste disposal costs.



Restaurant and Hotel Owners and Managers:



We'd like to give you a big tip...

Effective September 1st, 2003, recycling will be mandatory at businesses in the **unincorporated areas** of Santa Barbara County. (See the Recycling Menu below for the materials included in this program.)

While the word "mandatory" often signals bad news, it could be very good news for you in this case. You see, the more materials your business recycles, the less waste it produces. And since recycling service costs less than trash service, you could save money every month.

The Reason for Mandatory Recycling

Although the commercial/industrial sector generates approximately 55% of our County's total waste, less than 30% of it is recycled. As a business owner/manager, you can

understand why the County must take steps to improve the recycling rate among businesses. Recycling can save your business money. Recycling also saves energy, reduces air and water pollution, and decreases the amount of waste going to our landfill.

Available Assistance to Make Recycling Successful

During the grace period from September 1, 2003 through February 29, 2004, those businesses that refuse to recycle or have an estimated 25% or more trash in their recycling containers will be contacted to determine why. Assistance will be provided to business owners/managers to resolve any difficulties and to make their recycling programs successful.

IT'S EASY TO START RECYCLING

The easiest way to comply with the mandatory business recycling program is to call your waste hauling company. They'll work with you to determine the level of recycling service that's just right for you. (Every restaurant, hotel, motel, and B&B has unique waste disposal needs, so recycling programs must be customized.)

Your waste hauler will then provide the recycling containers you need. After four to six weeks, contact your waste hauler to have your trash service adjusted, assuming your trash volume is reduced. Charges will depend on the levels of recycling and trash service that you both agree upon.

As a rule of thumb, the more you recycle, the more money you can save.

Another option is to contact a recycling company that doesn't charge for collecting materials that can be recycled (typically collectors of paper and cardboard).

And, of course, you also have the option of self-hauling all your recyclable materials to drop-off facilities. To find the one closest to you, call us at **(805) 882-3616**. Or visit our website, **www.lessismore.org**.

HERE'S WHAT'S RECYCLABLE

Recycling Menu

- Aluminum, tin, steel & bi-metal cans
- Cardboard & paperboard
- Glass bottles, jars, and containers
- Mixed papers (including copy paper, computer and fax paper, brochures, junk mail, memo pads, glossy paper).
- Newspapers & magazines left by guests and customers
- Plastic containers marked #1 or #2. Check container bottoms for recycling arrow and number.

(Please note: Santa Barbara County will provide flyers and posters of the above information for you to distribute to your employees.)

To save more money, here are more tips.

To squeeze every penny out of your new mandatory recycling program, you and your employees should adopt a company-wide policy of "Reduce, Reuse, and Recycle." The goal is to keep as much material out of your trash as possible.

- Reuse bags, containers, anything possible.
- Ask your employees for their recycling ideas.
- Offer your used linens to charities.
- Donate obsolete computer and communications equipment.
- Request that your suppliers deliver their products to you without frills and excess packaging.
- Give packaging materials such as foam board, bubble wrap, and "popcorn" to your local packaging store. They'll appreciate it. And so will our environment.

For more information, talk with your waste hauler, call the County at (805) 882-3616, or visit our recycling website, www.lessismore.org



Don't let our waste waste our environment. Recycle.